

# Childcare terms and conditions

## General information

The following terms and conditions apply. Parents/guardians and all people in the childcare must read and follow these instructions.

**Childcare** is for children aged 4 to 14. A special tent (babysitting) is reserved for parents with kids under 4 years of age. These children are allowed in childcare only if accompanied by an adult 18+ who will ensure their safety and good behaviour. Unaccompanied children under the age of 4 or children over the age of 4 should not be in the babysitting tent.

Anything that may threaten the life or health of children is forbidden in childcare. Namely: animals, harmful chemicals, pyrotechnics, weapons, matches, lighters, sharp objects such as needles, pins etc. and inappropriate toys.

Smoking and open fires are forbidden in childcare!

For identification, every child will be given a wristband with their name and the phone number of their parent/guardian.

## Important information

We ask you to be on site and available while your child is in childcare. Your child might need you, and in such a case, we will call you.

In accordance with Czech law (no. 258/2000 Sb., o ochraně veřejného zdraví) and, above all, in the best interest of both your child and other children, it is not possible to accept children with contagious diseases or with symptoms of acute sickness (fever, sneezing, coughing, rash, etc.).

Let us know about allergies and chronic health conditions.

Handicapped children are allowed into a childcare after consideration of the staff, based on both the child's health and the current situation in childcare.

Children who are difficult to manage may be excluded from using childcare. Both adults and children who do not follow the rules of childcare may be excluded from using childcare temporarily, or permanently. Also when causing conflicts or behaving inappropriately or aggressively.

## Opening hours

9:30 - 13:15 and 14:30 - 18:15 (or up to 10 minutes after Lama Ole's lecture ends, in case it takes longer)

We will take care of a child in the exceptional situation that the parent or guardian doesn't pick up their child by the end of opening hours. In such cases, we try to contact the parent by any means possible. We will charge the parent/guardian 500 Kč for every partial hour after childcare has closed.

## Childcare drop-off

The parent/guardian gives the necessary information about their child, a contact phone number, and signs the registration form when registering, by which they agree to the storage of their personal information during the course and confirm that the information provided is true. Personal information is stored in accordance with Czech law (no. 101/2002 Sb., o ochraně osobních údajů, v platném znění). We ask you for the personal information listed above in order to ensure the maximum safety of your child, also in unexpected situations.

Only a person listed on the registration form can drop a child off at childcare. At this time, the parent/guardian must sign the date and time of the drop-off on the drop-off/pick-up form.

## Childcare pick-up

A child can only be picked up by a person listed on their registration form. When asked, the person must show their ID as shown on the registration form.

The name of a person picking up a child must be filled in on the drop-off/pick-up form if they are not the person who dropped the child off.

When picking up a child, the person picking them up signs the drop-off/pick-up form that the child is in the same state as when they were dropped off at childcare – e.g. without injuries, sickness etc.

## Safety and hygiene

In case of injury, the staff will provide basic treatment and first aid. The parent/guardian will be informed immediately and an ambulance will be called if necessary. The childcare is equipped with an emergency medical kit.

In case of danger, the childcare staff will evacuate children to safety, and parents/guardians will be able to pick them up there. Parents/guardians will be informed via an announcement in the main tent.

## Cleaning the childcare

We appreciate the help of parents and children with tidying and cleaning.

## Personal belongings and parents responsibility

Parents are responsible for the personal belongings of their children.

Parents are responsible for any damage caused by a child.

Parents are responsible for their children during the whole course, also when they are in childcare or babysitting.

Courses with Lama Ole are intended mainly for meditation and meeting the Lama, therefore, parents/guardians must not allow their children to play or be loud around the meditation tents and stupas.

## I agree with the terms and conditions

By registering and signing the childcare registration form, the parent/guardian agrees with these terms and conditions.